



FACULDADE
DOM BOSCO
PORTO ALEGRE-RS

Uma introdução ao Sistemas de IoT

Bacharelado em Sistemas de Informação

Internet das Coisas

2019.I

Prof. Filipo Mór

filipomor.com

Material gentilmente cedido pelos colegas

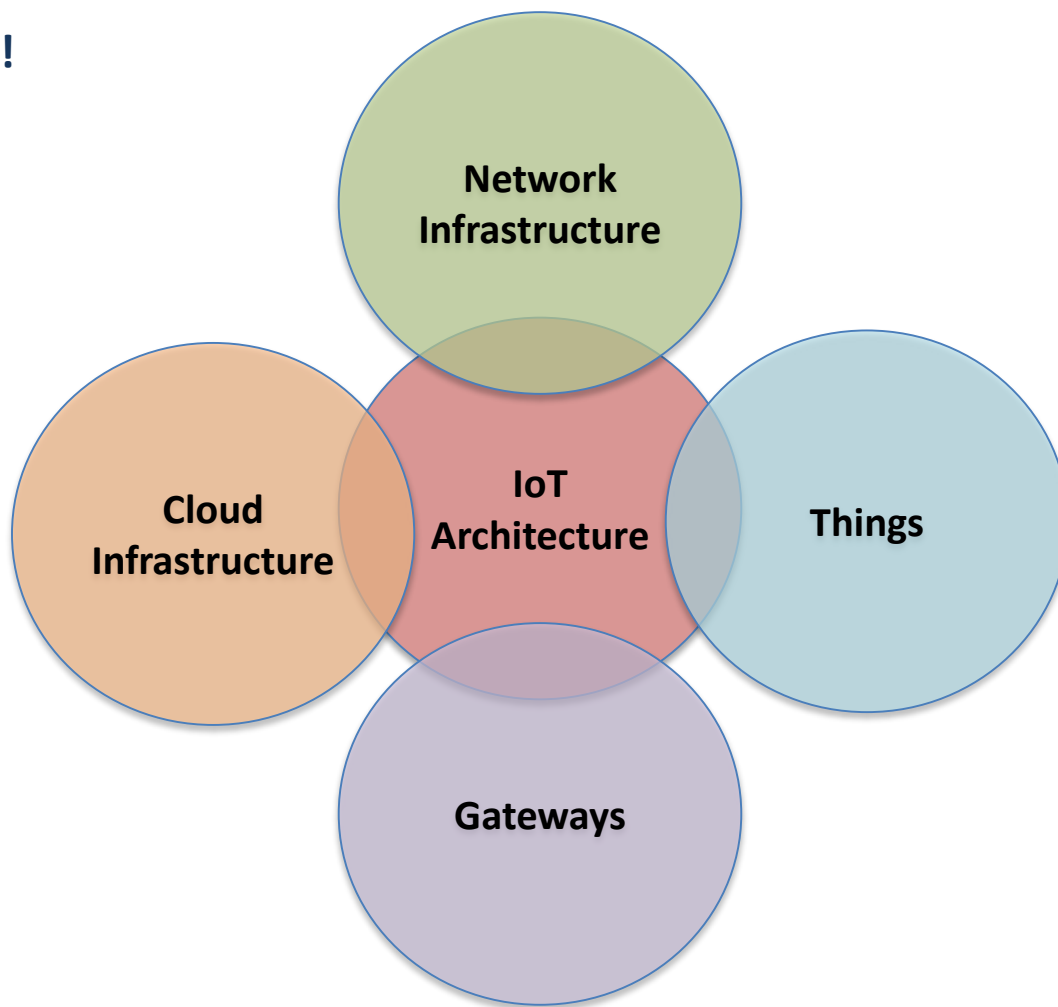
César Marcon (Smart City Innovation Center)

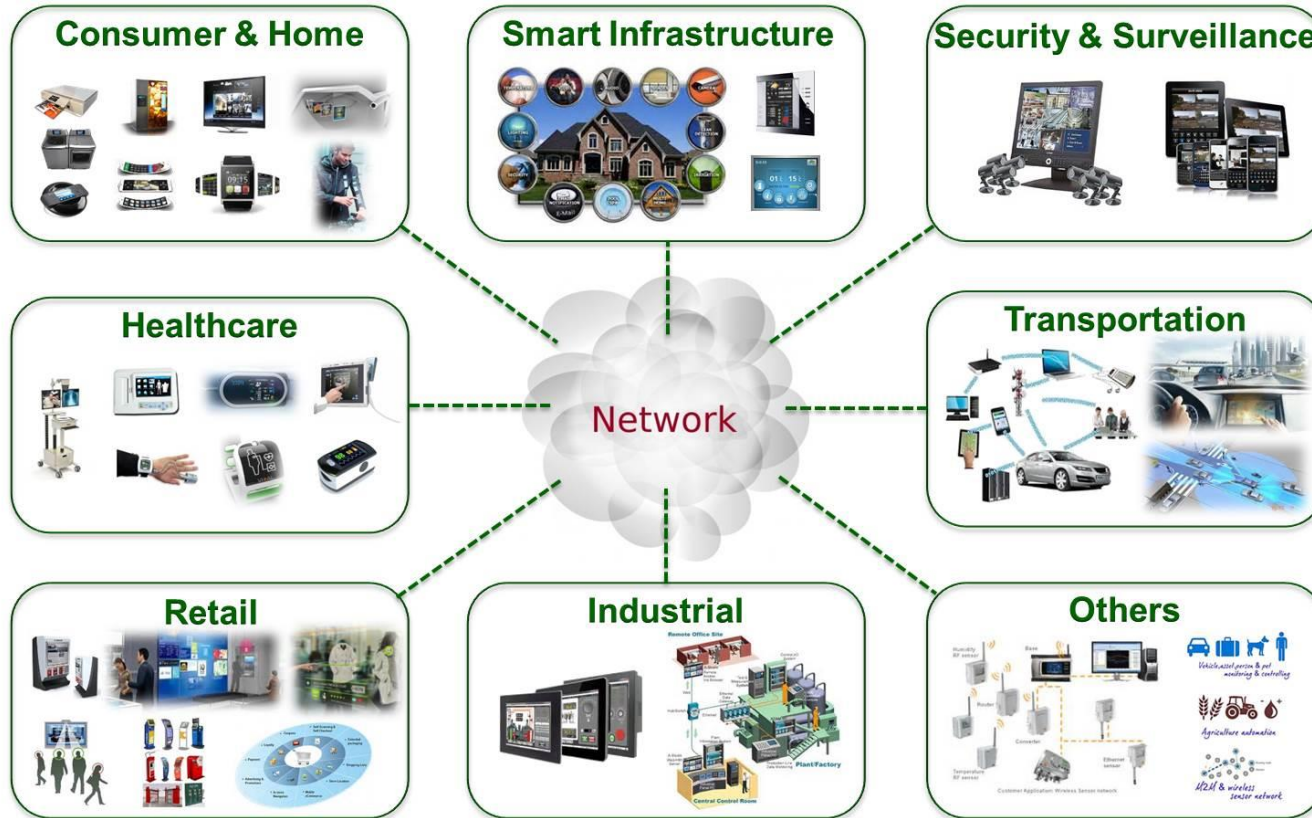
Fabiano Hessel (Smart City Innovation Center)

Luiz Giampaoli (Smart City Innovation Center)

Edson Moreno (iSeed – Stefanini)

IoT?!? No Idea!





Application Example: Smart City, who cares? Which one? Why?



1788. Chiesa di S. Simone Profeta
1. Palazzo Lancellotti, o Abitazione della Famiglia, 2. Arco detto di Forno, 3. Abitazione e Chiesa parrocchiale di S. Simone, 4. Palazzo già dei Cerri.



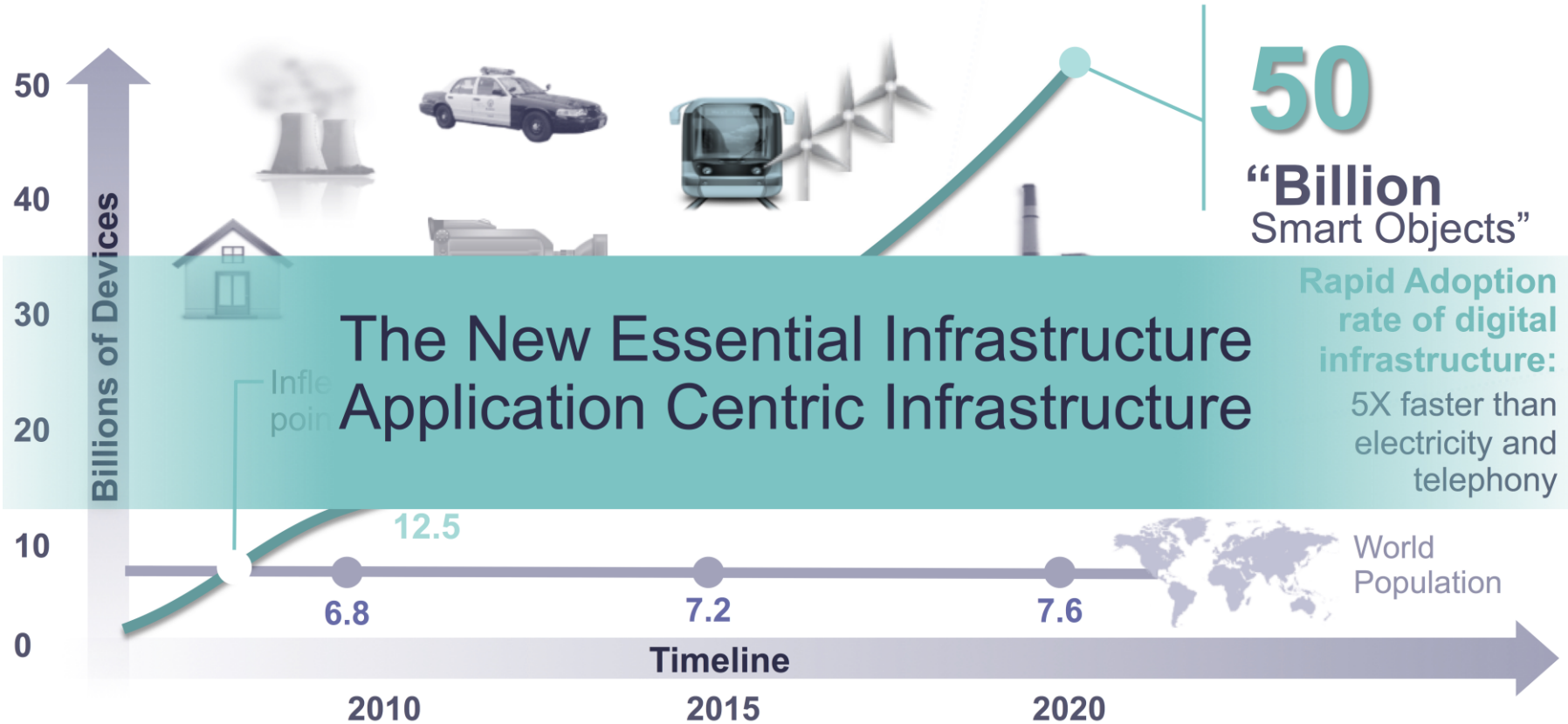
I am a little bit lost, I suppose....

- ✓ Smart City or **Connected+Human+Intelligent+Sustainable City**?
- ✓ The initiative of smart cities is evolving into a new concept called **smart and connected communities** (SCC), which focus on the past, present, and future of areas that are not big cities but can still benefit from IoT advances.
- ✓ Investigate the potential of **living labs** to accelerate **open and user-driven innovation** development of services enabled by Future Internet to leverage Smart Cities
- ✓ The original IoT vision involves a hyper-connected global ecosystem in which “things” communicate with other “things” whenever needed to deliver highly diversified services to the user. Such communication must be independent of the creator of a given fragment of the infrastructure. In reality, however, each vendor has its own IoT **solution that is incompatible with other solutions, thus creating local IoT silos.**

I am a little bit lost, I suppose....

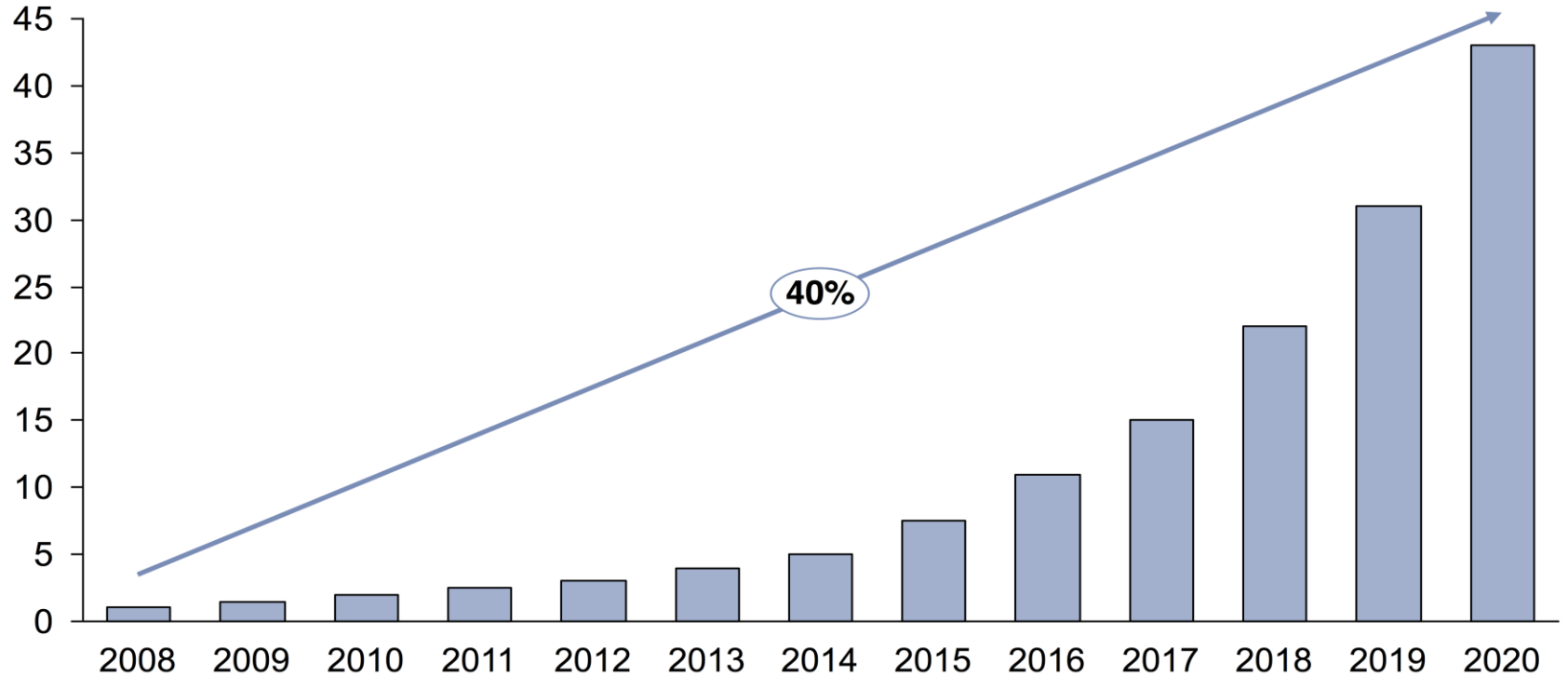
- ✓ The **business model** and its underlying technology **follow human patterns of behavior, and not vice versa**. This means that we – citizens and entrepreneurs – are able to determine which data we want to share with which specific stakeholders for which specific reasons. Do you want your Internet-enabled mattress to pass data about your private behavior to third parties? and **“We don’t want our data roaming about, and eventually be sold back to us!”**
- ✓ The whole problem arose because most **IT developers are preoccupied with what is technically possible. And not what we want as a society**. With the Internet of things an awful lot is possible – much of which we will not want.
- ✓ **We need to break away** from the current dominant model that enables a few huge companies to freely do what they want with our data and our environment

Increasingly Everything will be Connected to Everything



The total information to be collected from the "things" connected

Zettabytes (ZB)



Source: CAGR (Compound Annual Growth Rate) and Oracle

IoT Acceleration: BIG DATA

Big Data Doubles Every Two Years

- 90% of world's data created in last 2 years
- More new data generated in 2012 than prior 5,000 years
- By 2020, 40% of data will come from sensors
- WalMart collects 2.5 petabytes of data hourly from customer transactions



Seizing the Opportunity: Economic Value of The IoE



Value Sources



Implementing an IoE for the Public Sector in Brazil could generate an estimated \$70.3bn of value



\$4.6T



\$70.3bn



Citizen \$11.2bn

- Telework
- Connected Payments
- Chronic Disease
- Government Services



City \$59.1bn

- Urban Mobility
- Travel avoidance
- Smart Grid and Lighting
- Safety and Security
- Health Services

- ✓ Smart Objects and Sensors
- ✓ Network of Things
- ✓ Self-organizing systems
- ✓ Intelligence at the edge
- ✓ Massive Data
- ✓ New communication paradigms
- ✓ Servitization



Is IoT a Fade?

Challenges

- IoT community focused too much on devices, sensor networks/communication, and ubiquitous computing
- IoT projects all look similar
- It has been a buzz word for too long without delivering real values
- IoT by itself is only one of many puzzle pieces needed to construct viable solutions for solving real world problems

Winning Strategy

- We need to focus on innovation, values and business models
- Like all competitions, winners differentiate themselves by focusing on unique values
- Focus on solving key pain points in business, living, manufacturing, government issues, not technology
- Have a solution architecture, not an IoT architecture

How Smart Objects will Communicate?

- ✓ Many protocols are currently used such as SensorML, COAP, MQTT, ... each one adhering to a communication paradigm. Another Protocol Battle ?
- ✓ Many Operating Systems...
- ✓ What Middleware?
- ✓ What Network?
 - ✓ “wired” (cable, xDSL, optical, etc.)
 - ✓ wireless cellular (GSM, GPRS, EDGE, 3G, LTE-M, WiMAX, etc.)
 - ✓ wireless “capillary”/short-range (WLAN, ZigBee, IEEE 802.15.4x, WMBUS, etc.)
- ✓ IoT on Public Networks or on Lower Range/Capillary Networks ?

Interperability: Another killer Standard?

HOW STANDARDS PROLIFERATE:
(SEE: A/C CHARGERS, CHARACTER ENCODINGS, INSTANT MESSAGING, ETC.)



A New Industry

**Visionary
Leadership**



**Global Open
Standards**



**Smart
Regulation**



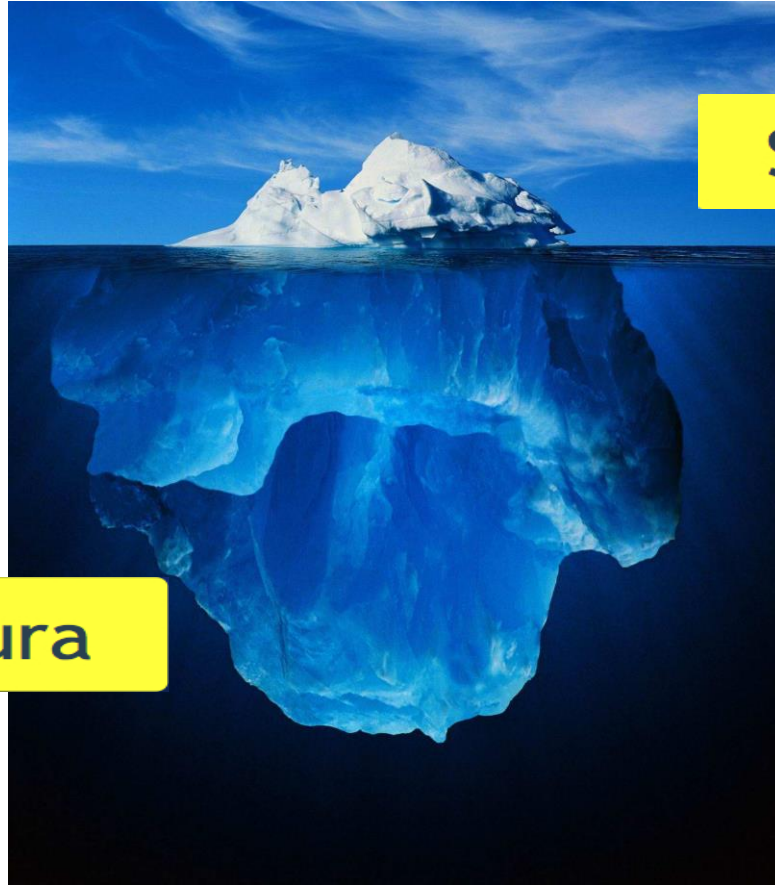
**Public Private
Partnerships**



& People

New Ecosystem





Soluções

Infraestrutura

Infraestrutura será absolutamente essencial para integração de todos os players, viabilizando o crescimento ao invés de impedi-lo

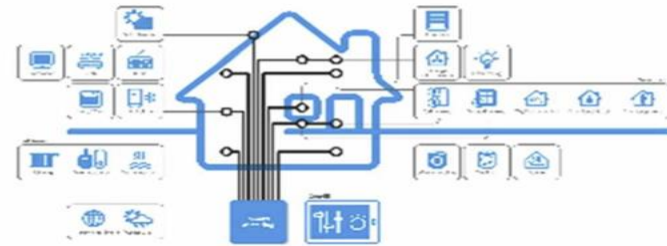




Aplicações

Cada indústria e cada
necessidade particular terá
um conjunto de soluções
específicas próprias

a 2 3 g





Aplicações

Gestão da Informação

Ferramentas de extração da informação

Supervisão em quadro de mandos integrado

Integração com sistemas corporativos

Manual Interaction

ERP

CRM

CRM

3rd Party Users

Application Interface

REST and SOAP APIs

Data Broker

Web portal

Dashboards & SDK

Data Processing & Storage

Complex Event Processing

Rules Engine

Data Warehouse

Definição flexível de alarmes

Programas de acesso à informação (APIs)



Aplicações

Gestão da
Informação

Gestão de
Dispositivos

Gerenciar fisicamente os dispositivos, configurar e atualizar seu software e firmware de forma remota



- Gestão de Inventário
- Integração com sistemas ERP e CRM
- Gestão e interação com empresas contratadas
- Atualizações de Hardware e Software



Aplicações

Gestão da
Informação

Gestão de
Dispositivos

Gestão da
Conectividade

- Disponibilidade da comunicação é chave
- Gestão complexa e altos custos para garantir níveis de serviços
- A rede móvel é a alternativa mais vantajosa

- Infraestrutura e tecnologia de ponta
- Mobilidade
- Integração global
- Experiência na gestão de grandes volumes



Aplicações

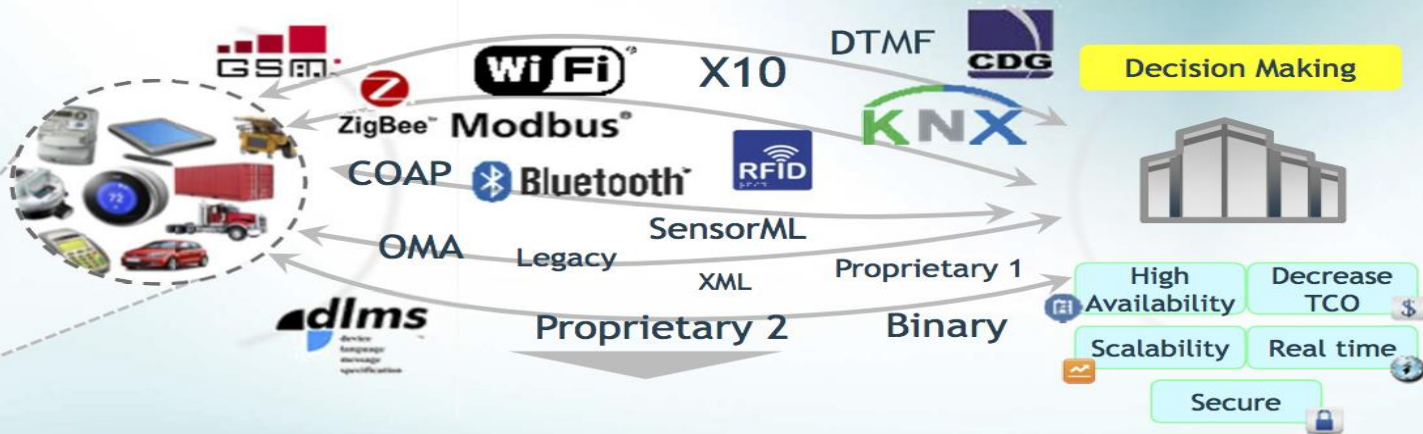
Gestão da Informação

Gestão de Dispositivos

Gestão da Conectividade

Captura da Informação

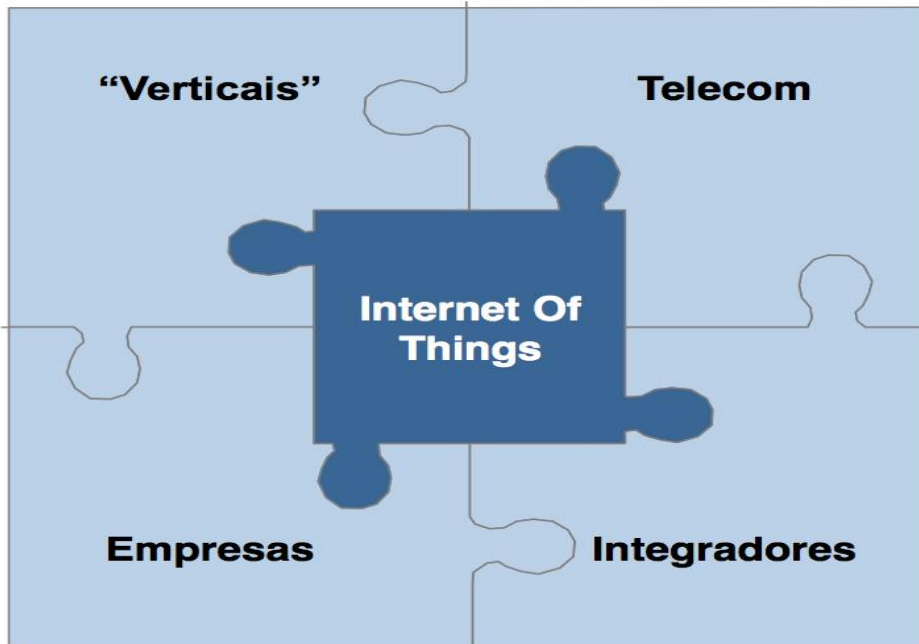
Diferentes dispositivos de diferentes naturezas dispersos globalmente, com linguagens próprias. Compatibilidade é essencial.



Para que a IoT ganhe escala e se massifique é necessária a evolução de todas as “peças” envolvidas no processo

Cada setor da economia é um “vertical”, com características próprias, (padrões, regulamentos, etc) e que na era da IoT deverão evoluir para características comuns

As empresas precisam estar preparadas para entrarem na era do “Big Data” assim como deverão rever suas formas de atuação na era da IoT



Na era da IoT a conectividade tende a ser commodity e as operadoras de telecom devem evoluir na cadeia de valor para não serem apenas “tubos” por onde passam as informações

Os integradores de soluções terão um dos papéis mais importantes na era da IoT, e deverão desenvolver soluções mais inteligentes e flexíveis do que hoje em dia

Os setores da economia deverão repensar a forma como atuam e também como interagem entre si...



Verticais

Conceitual

Telecom / TI

Saúde



Indústria



Eletricidade



Segurança



Agricultura



Varejo



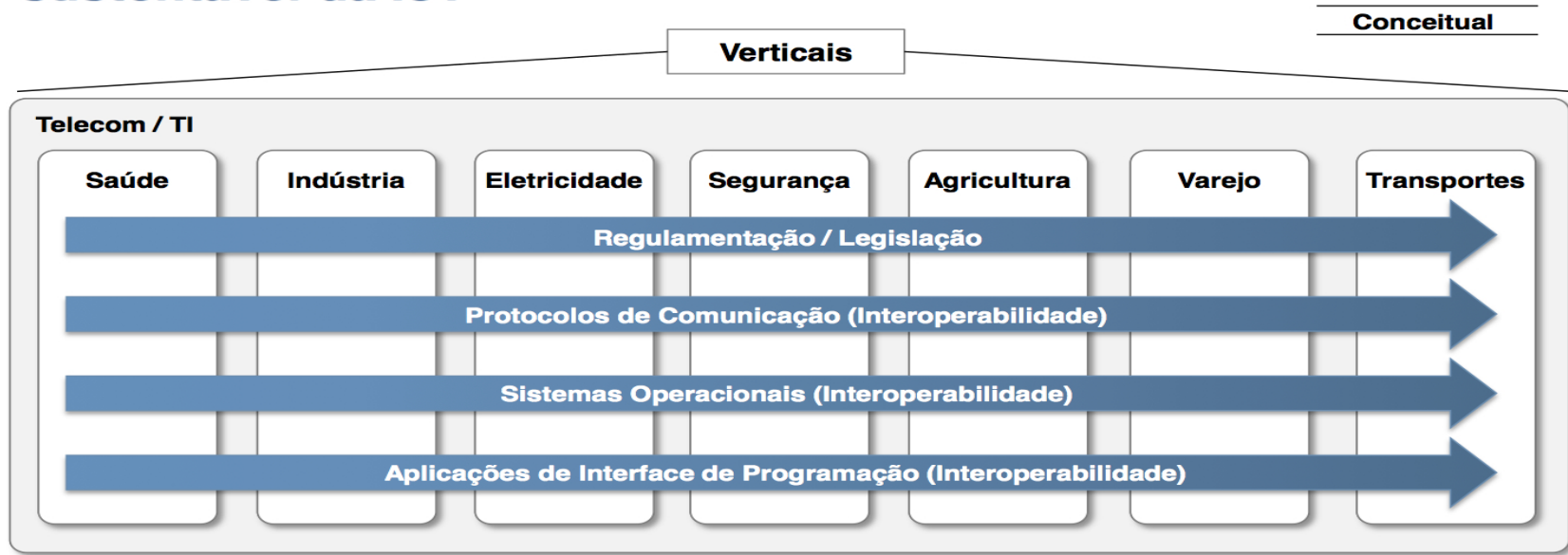
Transportes



Cada “vertical” possui características específicas que dificultam a integração horizontal de aplicações e serviços

- Regulamentação / Legislação
- Protocolos de comunicação
- Sistemas Operacionais
- Aplicações de interface de programação abertas

Passando de uma realidade de padrões verticais para uma de padrões horizontais, que possibilitarão o desenvolvimento sustentável da IoT



Todas os regulamentos / legislações, assim como sistemas de TI devem seguir um mesmo padrão para que as barreiras verticais sejam superadas e o IoT se desenvolva plenamente

Is the new paradise for the market, for the industry and for the cities?

- ✓ We must remain cautious, as advancements in IoT will come with grave consequences if it is not suitably protected.
- ✓ Common problems have been observed within the security of IoT and these issues are extremely vulnerable to hackers. So let's change the dynamics of security from the ground up.
- ✓ Proprietary closed source development is a recurring trait in IoT devices that have been breached; and even though this is seen as a more traditional approach, it is outdated.

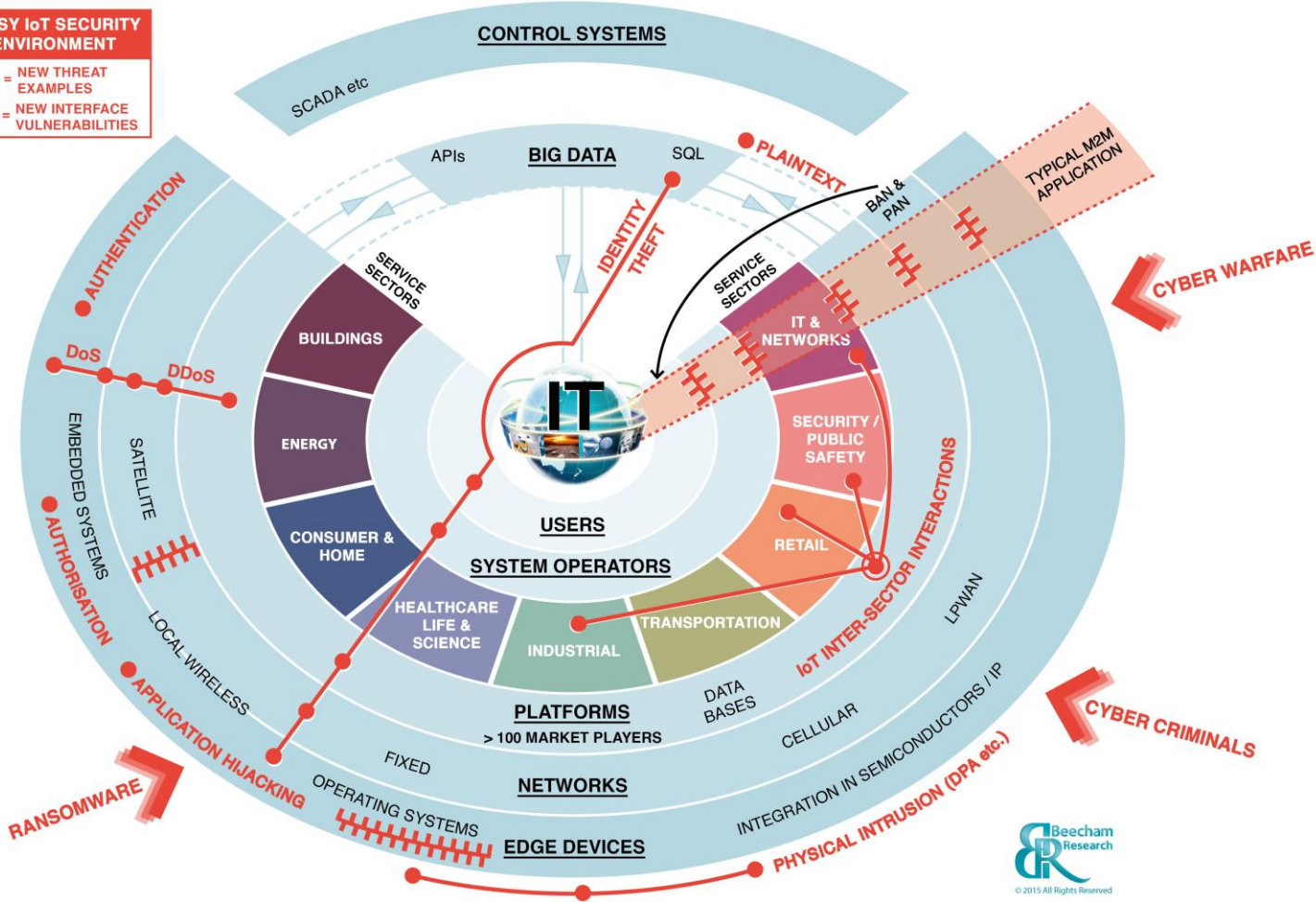
Is the new paradise for the market, for the industry and for the cities?

- ✓ Firmware binary code is easily accessible online with debugging tools and interactive disassemblers such as jTag also available. Security by obscurity simply doesn't exist anymore – if it ever did.
- ✓ Secure boot needs to be enforced as the firmware update system in today's devices is flawed in that it's not signed.
- ✓ The hackers behind the attacks were able reverse engineer the code, modify it, re-flash the firmware and reboot to execute arbitrary code.

IoT Security Threat Map

NOISY IoT SECURITY ENVIRONMENT

- = NEW THREAT EXAMPLES
- ⚡ = NEW INTERFACE VULNERABILITIES



Some vulnerabilities of IoT applications

- ✓ The potential for applications inside edge devices to be hijacked;
- ✓ Increasing accessibility through communications enabling (Distributed) Denial-of-Service and Denial-of-Sleep attacks;
- ✓ The complexities of IoT systems targetting multiple sector verticals;
- ✓ The proliferation of internal interfaces and their introduction of weaknesses in advanced IoT solutions.

Security



<http://www.ibtimes.co.uk/samsung-smart-home-system-found-vulnerable-hacking-1557973>



<https://www.wired.com/2015/07/hackers-remotely-kill-jeep-highway/>

<http://fusion.net/story/192189/internet-connected-baby-monitors-trivial-to-hack/>



<http://thehackernews.com/2016/02/asus-router-security-hack.html>

Security



http://www.theregister.co.uk/2016/04/04/devastating_bug_pops_secure_doors_at_airports_hospitals/



<https://www.wired.com/2016/03/hacker-says-can-hijack-35k-police-drone-mile-away/>

<http://www.fda.gov/MedicalDevices/Safety/AlertsandNotices/ucm456815.htm>

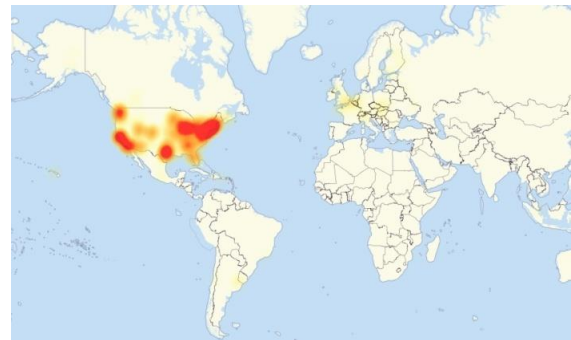


“Mirai is a huge disaster for the Internet of Things,” Xiongmai said in an email to IDG News Service. “(We) have to admit that our products also suffered from hacker's break-in and illegal use.”

Mirai has been found spreading to at least 500,000 devices, according to internet backbone provider Level 3 Communications.

Malware that can build botnets out of IoT devices was at least partly responsible for a massive distributed denial-of-service attack that disrupted U.S. internet traffic on Friday, according to network security companies.

(source: computerworld.com, October, 21, 2016 (last Friday))





[Welcome](#) > [Blog Home](#) > [Critical Infrastructure](#) > [Hackers Make New Claim in San Francisco Transit Ransomware Attack](#)



by **Tom Spring**

November 28, 2016 , 3:30 pm

The San Francisco Municipal Transport Agency said by Sunday it had contained a ransomware attack that occurred Friday which impacted its internal computer and

Major challenges for IoT (2017-2018)

✓ IoT Security

- ✓ Security will be complicated by the fact that many "things" use simple processors and operating systems that may not support sophisticated security approaches (Edge device, Root of Trust)

✓ IoT Analytics

- ✓ New analytic tools and algorithms are needed now, but as data volumes increase through 2021, the needs of the IoT may diverge further from traditional analytics.

✓ IoT Device (Things) Management

- ✓ Tools must be capable of managing and monitoring thousands and perhaps even millions of devices.

(source: Gartner, PRPL Foundation, IDC, Mckinsey)

Major challenges for IoT (2017-2018)

✓ Low Power, Short-Range IoT Networks

✓ Low-power, short-range networks will dominate wireless IoT connectivity through 2025, far outnumbering connections using wide-area IoT networks

✓ IoT Processors

✓ As with all hardware design, there are complex trade-offs between features, hardware cost, software cost, software upgradability and so on. As a result, understanding the implications of processor choices will demand deep technical skills

✓ IoT Operating Systems

✓ Traditional operating systems (OSs) such as Windows, Android and iOS were not designed for IoT applications.

(source: Gartner, PRPL Foundation, IDC, McKinsey)

Major challenges for IoT (2017-2018)

✓ IoT Platforms

- ✓ IoT platforms bundle many of the infrastructure components of an IoT system into a single product.

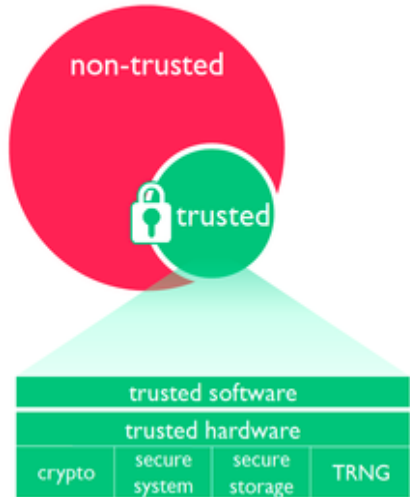
✓ IoT Standards and Ecosystems

- ✓ Standards and their associated APIs will be essential because IoT devices will need to interoperate and communicate, and many IoT business models will rely on sharing data between multiple devices and organizations

- ✓ Many IoT ecosystems will emerge, and commercial and technical battles between these ecosystems will dominate areas such as the smart home, the smart city and healthcare.

Security Solution?

ARM TrustZone Principles



Separation

- Isolate trusted resources from non-trusted
- Isolate non-trusted software
- Reduce attack surface of key components

Trusted Software

- Provision of security services
- Small, well reviewed code

Trusted Hardware

- Hardware assist for cryptography
- Secure access validation built into SoC

Security Guidance for Critical Areas of Embedded Computing



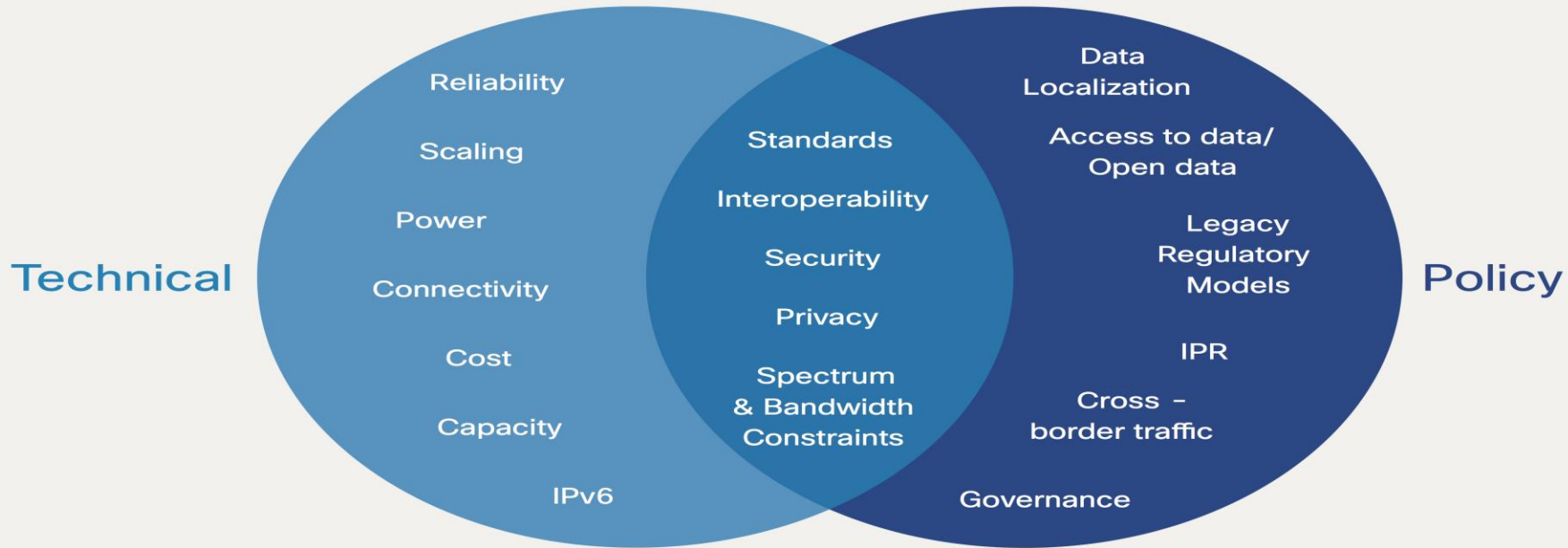
prpl Foundation

January 2016

Security Working Group
Peer Reviewed Document

**PRPL is a open-source,
community-driven,
non-profit foundation,
based on MIPS
processors**

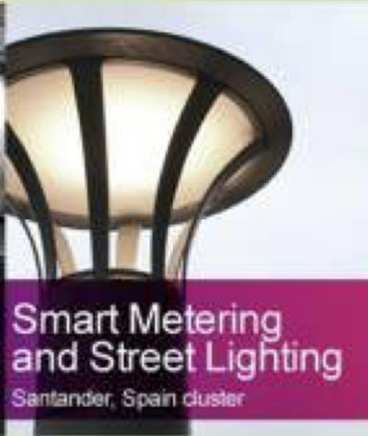
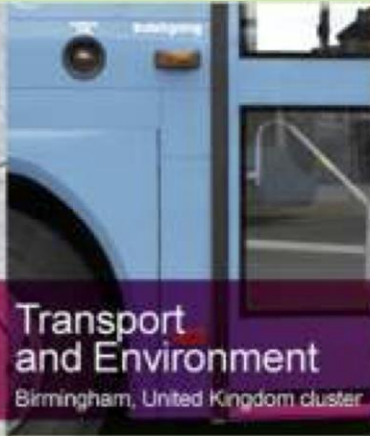
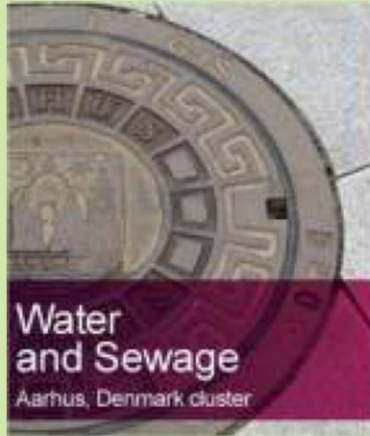
Brazil (and World) Challenges



Source: Pepper, R. & Garrity, J. (2014) The Internet of Everything: How the Network Unleashes the Benefits of Big Data. Global IT Report 2014. WEF. http://www3.weforum.org/docs/GITR/2014/GITR_Chapter1.2_2014.pdf

Some Examples

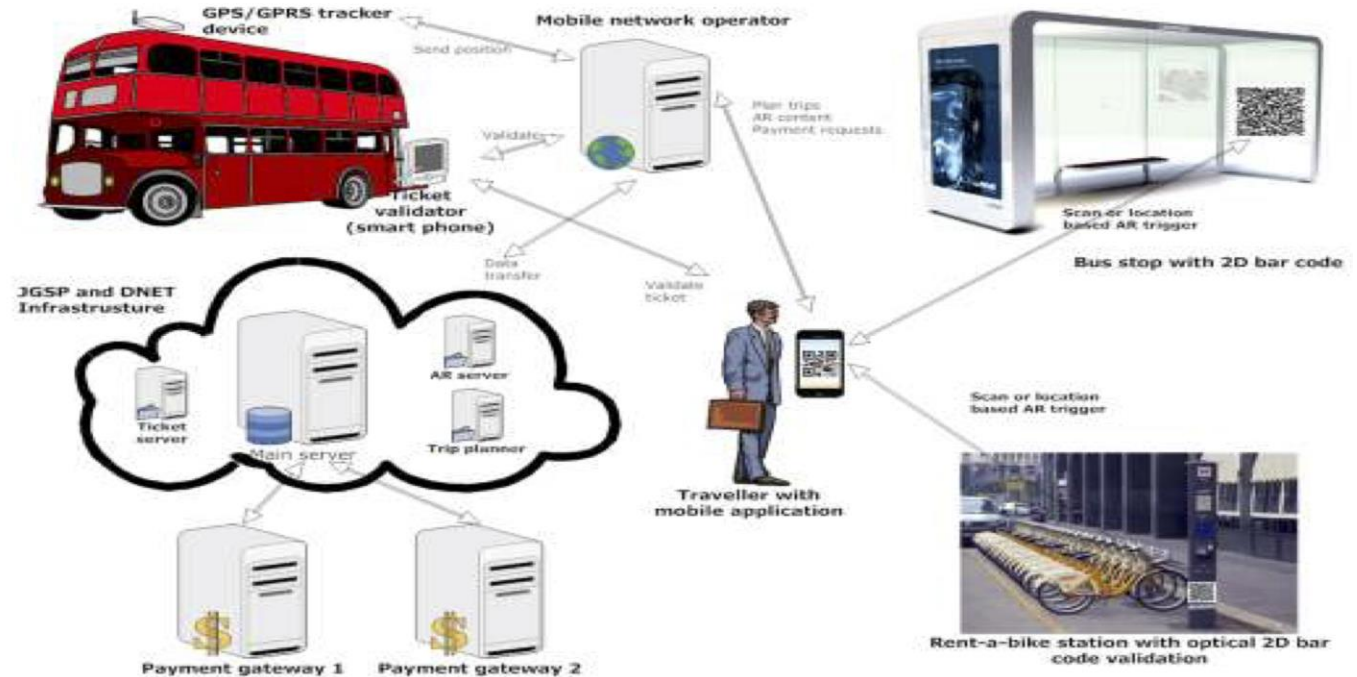
OUTSMART: *"Is about essential city services, the **Utilities**, including water, energy, mobility and waste removal as well as the **Environment**."*



<http://fi-ppp-outsmart.eu/>

mTicketing in Novi Sad

- CIP-PSP
MobiWallet



Some Examples - Santander

SMARTSANTANDER

IOT INFRASTRUCTURE

MOBILE SENSING

PACE OF THE CITY

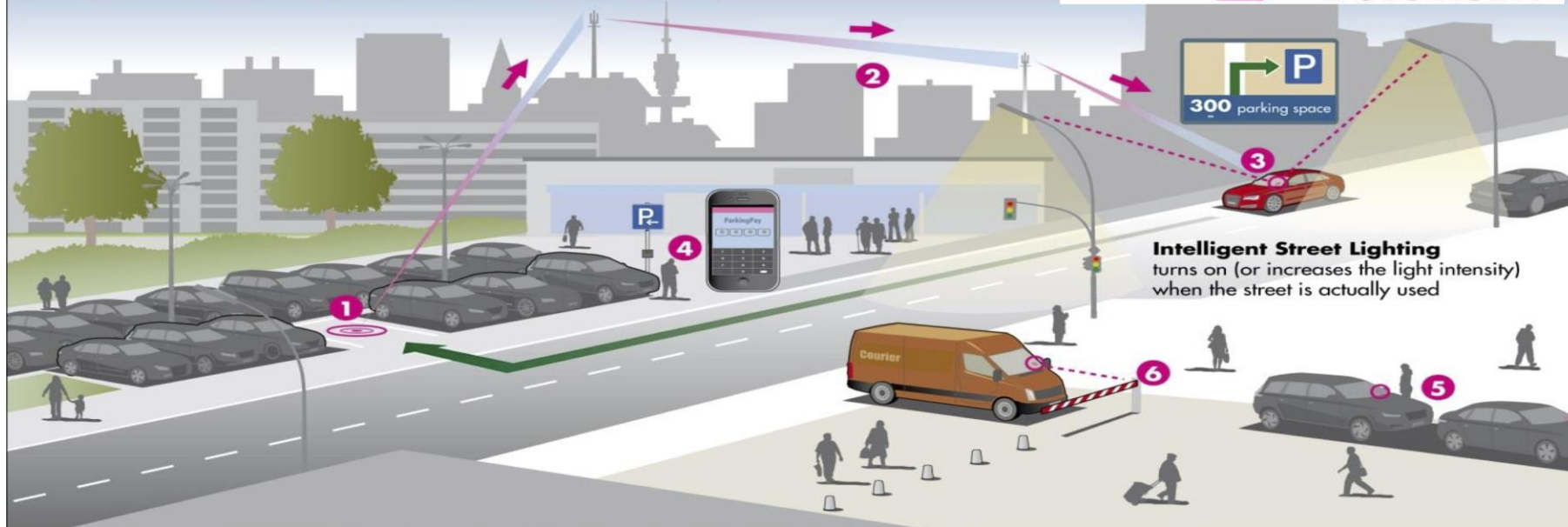
AUGMENTED REALITY POIS



Some Examples - Pisa

Help with finding a parking space

30 percent of drivers in cities are looking for a parking space.
Intelligent machine-to-machine (M2M) solutions make life easier in the city.



1 Sensors "detect" whether a parking space is occupied or vacant and...

3 Smartphone app "requests" a parking space and guides drivers to the free space

4 Parking fee is paid directly through the app

5 Special permit Administration of - parking and local resident IDs - permits for taxis, coaches, deliveries

6 Legitimation Access control to restricted traffic areas such as loading zones, residential parking

Intelligent Street Lighting turns on (or increases the light intensity) when the street is actually used

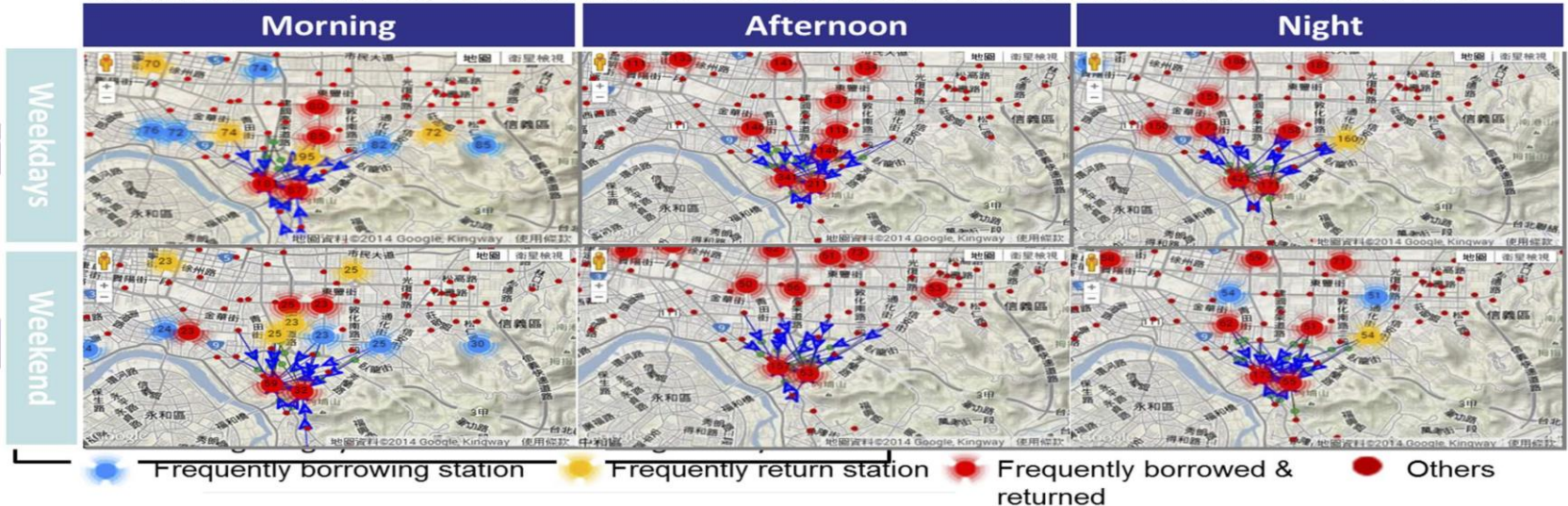
Source: Deutsche Telekom

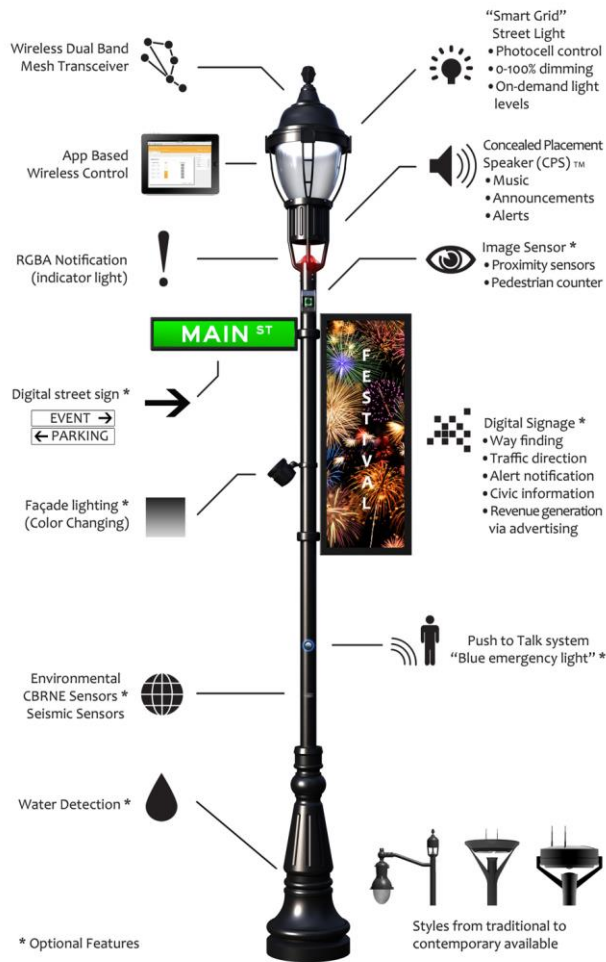
Some Examples - Taiwan



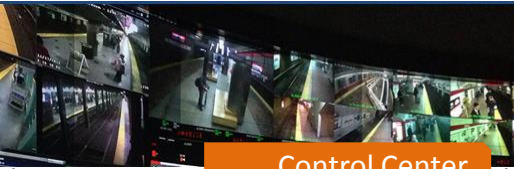
Smart City : Real-time monitoring and management of u-Bike/Subway hot spots

- Provide real-time monitoring of traffics route hot spots, identify patterns of activities in different periods, to avoid congestions and to maximize uses
- Analyze the ride/activities information to identify popular public activity areas, combined with personal preferences & stores promotions to provide O2O shopping services, to expand the economic benefits of transportation hubs

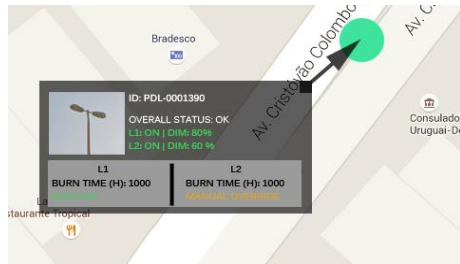




Smart Public Lighting Proof of Concept



Control Center



Data Center

Servidor

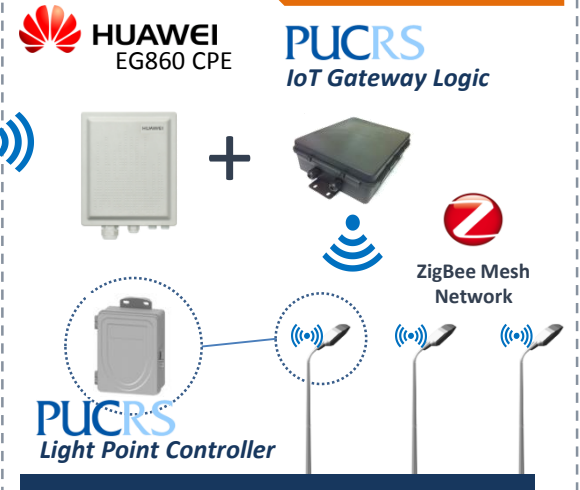


Backhaul

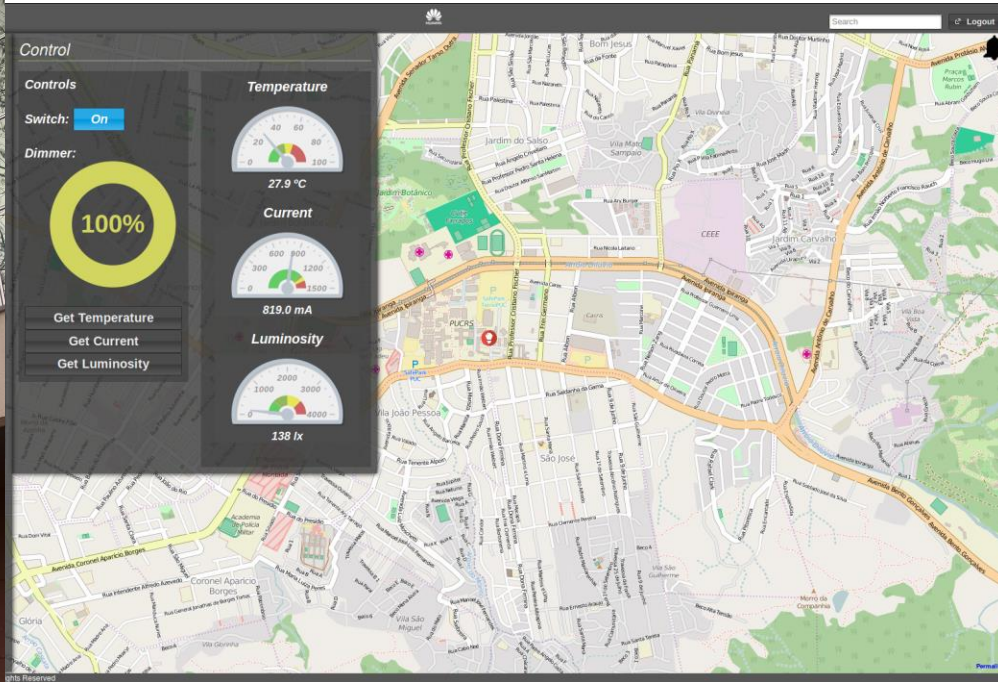
Infraestrutura de Comunicação



Field

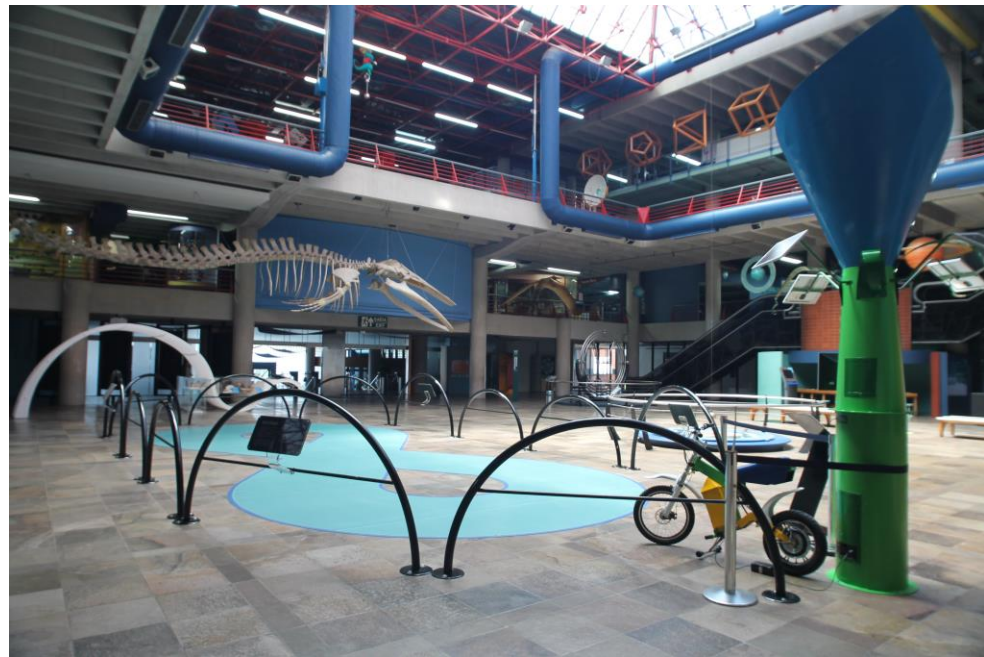


Smart Public Lighting Proof of Concept



- Gerenciamento Remoto
- Fácil de adicionar novos sensores
- Fácil de adicionar novos serviços
- Solução aberta

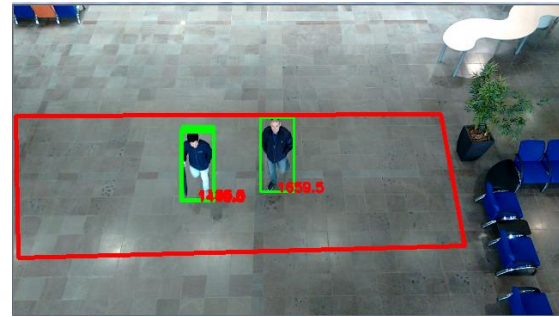
Green Campus



Detecção de Movimento – Automóveis (Estacionamento)

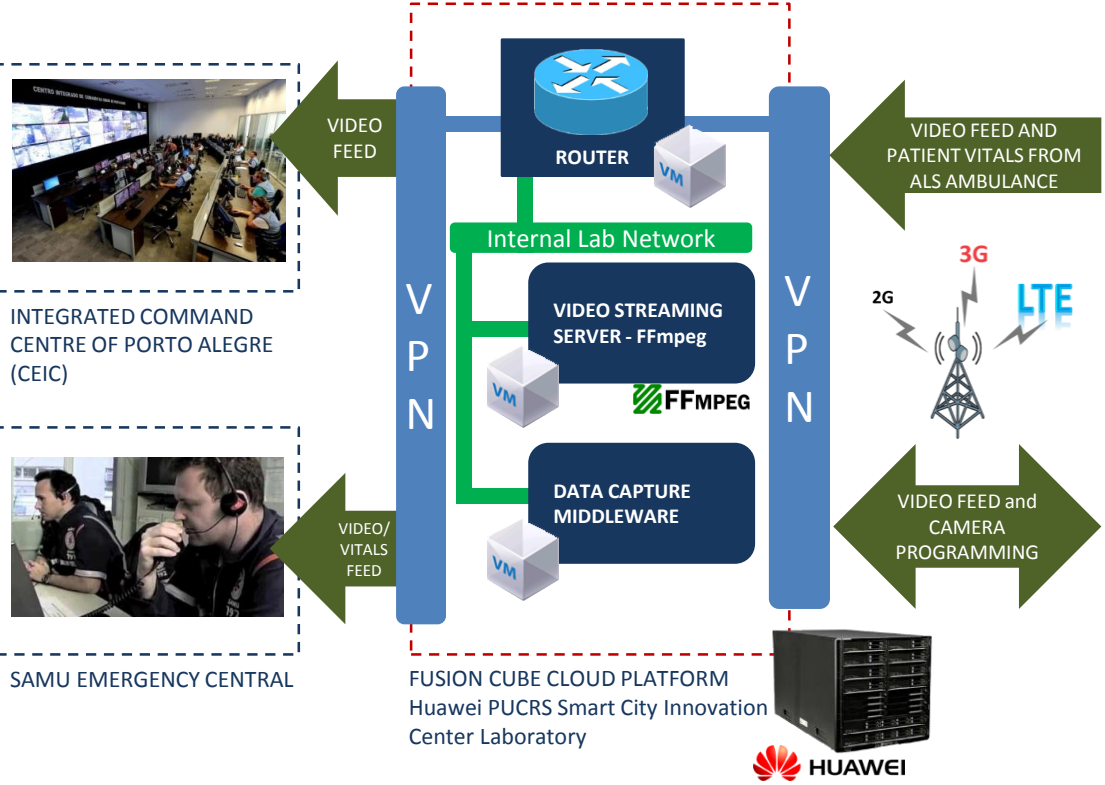


Detecção de Movimento – Pessoas



Saguão do prédio da Faculdade de Informática

Security and Health Proof of Concept



This section provides a detailed look at the ambulance's capabilities and deployment. The top part shows the **SAMU ALS - ADVANCED LIFE SUPPORT AMBULANCE INTERIOR**, featuring a **Network** of **Patient Monitoring ECG, CO2, Pressure** devices, **Fixed IP Camera**, and **Head IP Camera**. A **Huawei AR511 Gateway** is shown connected to **4G** and **WiFi** networks. The bottom part shows the **CITY STREETS – EMERGENCY SITUATION/MEDEVAC**, with an ambulance on the street and emergency responders attending to a patient. Various **HUAWEI** security cameras are also displayed.

Challenges and Opportunities

1. To create **collaborative initiatives** for the development of solutions (local problems, global solutions) **that can be replicated in other cities**;
2. Solutions are **not only technological**, they must contemplate **multidisciplinary teams**. Think the city to its fullness (**Green City**);
3. Consider the expansion of **communication infrastructure**;
4. Promote and support an **IoT ecosystem** for the city (**Living City**), including support for start-ups, incubators and technology transfer;
5. Facilitate **innovation and development**, eliminating constraints that slow innovation (eg restrictions related to data transmission or administrative);
6. Promote and facilitate **interoperability** across the IoT ecosystem for cities, fostering investment, competition, and enabling low-cost solutions;
7. Ensure **privacy and security**;

A Major Challenge of Smart Cities/IoT

Global Cooperation !!!



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Thank You

Prof. Filipo Mór
filipomor.com